



## Ross Lions Club – “Flags Across Ross”



### Frequently Asked Questions

1. **How can I sign up to get a flag at my house?**
  - Online: {insert link to website}
  - By Mail: {insert link to PDF}
  
2. **What will the net proceeds from my “Flags Across Ross” subscription support?**
  - All subscription fees, less the costs for the creation, maintenance and delivery of the flags will be used for vocational and educational scholarships to Ross High School seniors.
  
3. **Why can't I sign up for a flag on my street yet?**
  - We are rolling the “Flags Across Ross” program out gradually to make sure that we can professionally deliver and retrieve all the flags. See the current service area on the website.
  - If you want to make a donation to the scholarship program, but we aren't putting up flags in your neighborhood yet, please send your donation made out to *Ross Lions Club* with “*Flags Across Ross Scholarship*” in the memo line to: Ross Lions Club, P.O. Box 514, Ross, OH 45061.
  
4. **What happens when I subscribe?**
  - Prior to the next holiday, a Ross Lions Club member will come to your house to install a 14-inch sleeve into the ground to hold the flagpole on your property. The sleeve will be flush with the ground so not to interfere with your lawnmower.
  - Usually we place flags 2 to 3 yards from the street in the middle of your property, but you can request special placement when you sign up. Please let us know if you have any underground systems like sprinklers or electric lines. If you are unsure let us know and we will have Ohio Utility Protection Services (OUPS) mark utilities in the vicinity of the desired location.
  - We will paint a yellow mark on the street and may spray a small amount of Roundup around the sleeve to help us re-locate the spot to put up the flag each holiday.

5. ***What if a sprinkler pipe or utility line is broken during installation?***
  - Hopefully, the markings from OUPS (see answer above) and your knowledge of your underground piping will prevent this mistake. If we do harm something, we will arrange to repair it right away.
6. ***On which holiday weekends will a flag be placed?***
  - Memorial Day, Flag Day (June 14), Independence Day, Labor Day, and Veterans Day (11/11). We usually place the flags out several days prior to the holiday and remove several days after the holiday weekend.
7. ***What if my flag has been stolen or damaged?***
  - Contact us at (513) 255-2779. We will be responsible for replacing or repairing it.
8. ***Do I need to be home each time my flag is installed or removed?***
  - No, however we may need to meet with you prior to the initial installation of your sleeve.
9. ***Can I have more than one flag?***
  - Yes, just enter the number you want on your property when you sign up on-line or by mail. Each flag costs \$40.00 per year.
10. ***Tradition dictates flags that are flying at night should be illuminated. Do we get a light with our flag?***
  - No. But you are encouraged to place a small spotlight in your yard to light up your flag at night. Inexpensive solar-powered lights are available at local hardware stores.
11. ***May I bring my flag inside at night or during inclement weather?***
  - Yes, just make sure that it is at the installation spot early on the day after the holiday.
12. ***When does the subscription period begin? End?***
  - Annual subscriptions cost \$40 for 5 holidays a year. Your subscription will start with the first holiday that we put up the flag, and end before the same holiday the next year. You will be sent a subscription reminder one month before the end of your subscription.

13. ***What do we do if we move in the middle of our subscription period?***
- If you are moving to another house within the service area covered by the “Flags Across Ross” you can notify us by email at [rrrollins82@gmail.com](mailto:rrrollins82@gmail.com), or by calling (513) 255-2779 and we will make arrangements to install a sleeve at your new home.
  - If you move outside our current service area, please notify us so we can cancel your subscription. There is no refund for cancelling; however, we will continue to place a flag for the new owners, with their permission, for the remaining subscription period.
14. ***I live in an apartment or condominium, is there any way for me to participate?***
- If you receive written permission from the property’s owner, we will be happy to find an appropriate area outside your apartment building to place a flag. Alternatively, you may want to consider sponsoring a “public” flag at the Ross High School, Venice Cemetery, or on Layhigh Road.



Flags Across  
Ross



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**Ross Lions Club**

Profits support scholarships for Ross High School students

